



**national  
health  
agency**

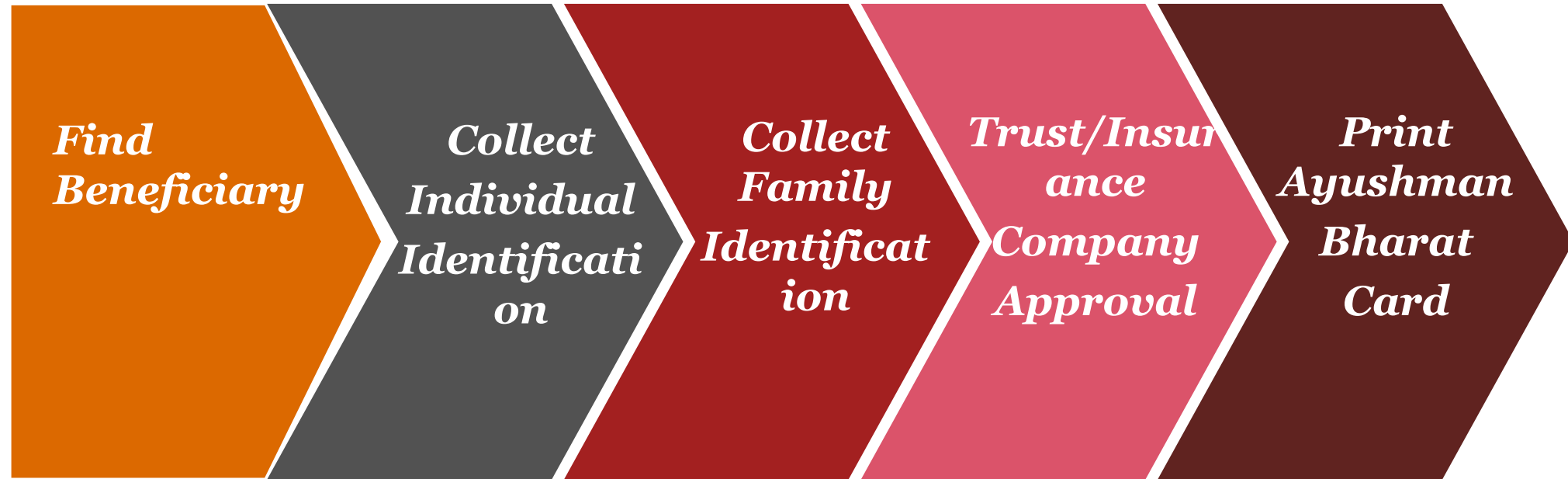


# Beneficiary Identification System (BIS) TRAINING MODULE

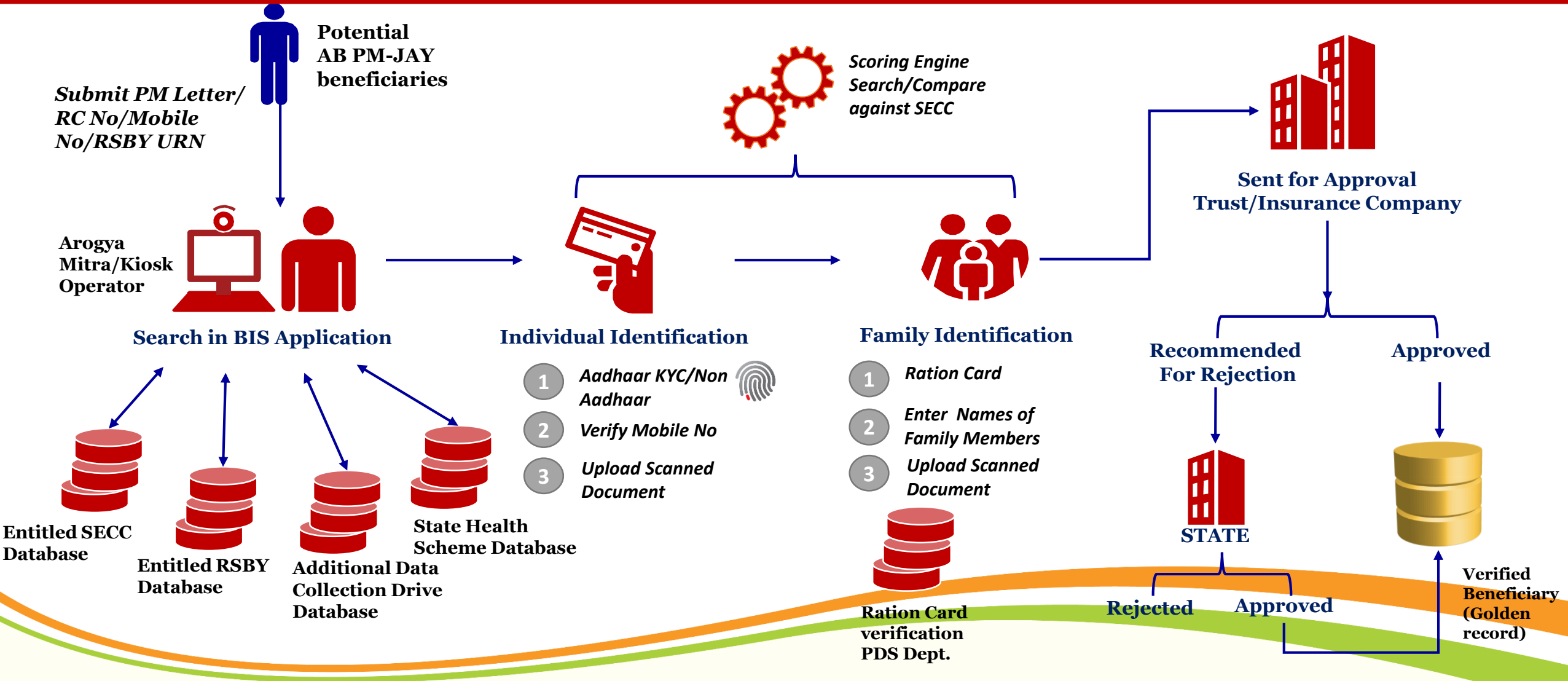
# *Objective*

***HELPS VERIFY BENEFICIARIES FROM THE  
ENTITLED DATABASE AND CREATE  
AUTHENTICATED BENEFICIARY REGISTRY***

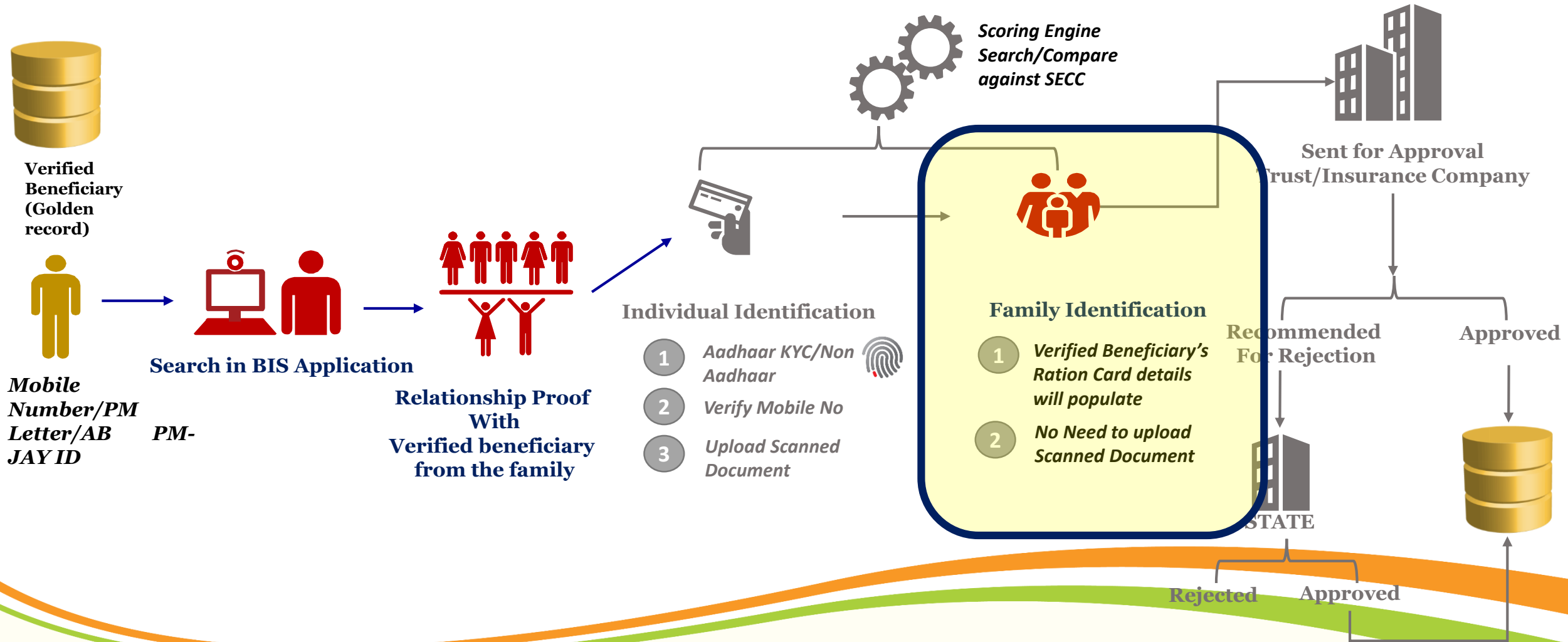
# *Beneficiary Identification System Flow*



# Beneficiary Identification System Process Flow



# Add Member Functionality in BIS



Note: Validation process is same, as for a potential beneficiary

# *Role of Arogya Mitra in BIS*

*You are eyes and ears of Ayushman Bharat*

**1**

*Be Ethical*

**2**

*Make the beneficiary feel comfortable*

**3**

*Believe and record what you see*

**4**

*Be convinced about the authenticity of the beneficiary*

**5**

*Collect Individual and Family Identification*

**6**

*Print Ayushman Bharat Beneficiary Card*

**7**

*Fraud Detection & Prevention*

**8**

# *Beneficiary Identification System Preparedness*

**Computer  
with  
internet  
connection**

**Fingerprint  
scanner**

**Document  
scanner**

**Electricity  
Power  
backup**

**Portable  
webcam**

*Ensure setting up  
of necessary  
hardware and  
software at  
public/private  
hospitals*

*Thank You*



# *Additional Slides*

# *Beneficiary Identification System Flow in detail*

**1**

*A potential Beneficiary will visit either Hospital or a designated Kiosk (e.g. CSC or identified by SHA) for his/her identification.*

**2**

*Beneficiary needs to come with preferably Aadhaar Card or any other photo based individual Government ID like Voter ID card, PAN card etc. along with family ID like Ration Card.*

**3**

*Arogya Mitra or Kiosk Operator will search a beneficiary name/family using different ways/parameters.*

**4**

*Upon identification of beneficiary in BIS Application, beneficiary will be asked to submit either Aadhaar Number (preferable) or any Govt. ID card for individual identification/verification.*

# *Beneficiary Identification System Flow in detail*

**5**

*Arogya Mitra or Kiosk Operator will perform an online authentication using Aadhaar or enter details in case of non-Aadhaar Identification and also validate beneficiary mobile number. A photo of the beneficiary will also be collected (in case of non-Aadhaar verification)*

**6**

*Beneficiary will also have to submit a proof of family ID card(Ration Card) for establishing his relation in the family. The operator will also scan the family card document submitted by the beneficiary.*

**7**

*Record will be inserted into the database as a 'silver' record (yet to be approved)*

*Operator can provide and acknowledgement slip to the beneficiary.*

**8**

*The Operator then submits the 'record' to the Approving authorities for further verification and approval. There will be one Approving Authority either Insurance company/Trust as the case may be.*

# Beneficiary Identification System Flow in detail

*The record can then be approved or recommended for rejection by these authorities.*

*Application will return a 'name match score' and 'family match' score, which are one of the criteria for approving/rejecting a record.*

*If it is recommended for rejection then Approving Authority will specify the reason and State approving authority will take final decision on the rejected records*

**9** *Beneficiary will be informed through SMS accordingly.*

*Approved beneficiary record gets inserted into the AB-PMJAY database under a 'verified' beneficiary list.*

*This will get treated as a 'golden' record. The beneficiary will be informed through SMS accordingly.*

**10**

*The 'rejected' beneficiaries or duplicate cards found in any beneficiaries name/family are liable to be revoked/suspended.*

**11**

*Work-list feature for all the 3 user types – Arogya Mitra/Kiosk Operator, Insurance Approval officer, State Approval Officer.*

*Work-list will allow users to view the new/pending beneficiary application, as well as allow specific functions like 'Approve'/'Reject' with reasons.*

**12**

*The End*