

Terms of Reference for the General Manager / DGM, Monitoring and Evaluation National Health Agency

BACKGROUND

The Ayushman Bharat – National Health Protection Mission (AB-NHPM) aims to provide health coverage to over 10 crore poor and vulnerable families for an annual benefit of Rs. 5 lakhs per family per year on a floater basis. The Scheme, when implemented, shall be one of the largest risk pool in the world in terms of a beneficiaries covered. The Scheme has the following objectives

1. Increased financial protection for the covered population
2. Improved access to quality healthcare services to the covered population

In this aspect it is one of the key instruments to make India progress on the path of Universal Health Coverage. The Scheme functions through strategic purchasing of secondary and tertiary healthcare services from public and private providers to improve the efficiency and outcomes of the Scheme. At implementation level, the Scheme shall be a cooperated effort between State and Centre with funding from the Centre to State in the specified ratio and implementation by the State.

Institutional Mechanism:

Institutional mechanisms have been developed for district, state and central levels and it would be critical to engage right expertise at each level to deliver on the objectives of AB-NHPM:

- At Centre, a dedicated National Health Agency (NHA), headed by a full time Chief Executive Officer (CEO), has been set up to facilitate implementation of AB-NHPM in the form of a Society.
- States/ UTs advised to implement through a dedicated entity, State Health Agency (SHA). They can either use an existing Trust/ Society/ Not for Profit Company/ State Nodal Agency (SNA) or set up a new entity to implement the scheme.
- Responsibility of implementing AB-NHPM shall lie with States. They can choose preferred mode of implementation which can be either through Insurance Companies, Trust or a mixed approach.

In order to facilitate the effective implementation of the AB-NHPM, NHA seeks to set up an institutional framework to support State Governments in the day-to-day operations of the scheme. As part of the framework, NHA has proposed to recruit General Managers for different verticals under the

Scheme. This TOR, specifically focuses on hiring of General Manager, Monitoring and Evaluation.

ROLE AND RESPONSIBILITY

- The General Manager / DGM will support the Executive Director (Monitoring and Evaluation) for management of the Monitoring and Evaluation Division under NHA which will be responsible for establishing a system of monitoring and evaluation under AB-NHPM. This will require co-ordination of technical inputs from other experts of the NHA and co-ordination with all the States/UT's and the Programme Divisions of MoHFW.
- S/He will be responsible for management of monitoring and evaluation, which includes development of various guidelines, policy documents, data analysis etc along with Operations Division.
- Responsible for the preparation of all policy documents for fraud and abuse control, monitoring under AB-NHPM, as well as guidance to the state for all the procedures related to continuous monitoring of the scheme, preventing occurrence of fraud and abuse of the scheme in their state, etc.
- Responsible for generating evidence through various analysis of the data which will be regularly available from the states and that must feed into the policy making about various aspects of the scheme.
- Produce regular progress and monitoring reports for district counterparts and ensure regular and systematic feedback loops
- Responsible for development of Dashboards for regular monitoring of performance and outliers along with the IT Division.
- Manage the Advisors and Consultants working in the monitoring and evaluation division as well as ensuring continuous coordination with the other divisions under NHA.
- Support in all the research and evaluation of the AB-NHPM so that the implementation of the scheme can be improvised depending upon the research findings, which can eventually feed into policy development.
- Guide implementation of scheme in the states through the team in NHA as per the issued policy documents and guidelines.
- Provide continuous technical support to SHAs in all the states for the implementation of the scheme.
- Mentor/coach, develop, and co-ordinate the working of NHA consultants. Co-ordinate with States to facilitate technical inputs and timely information required to further the goals of ABNHPM.
- Involve and engage in various committees and sub-committees and various other supporting International development Agencies.
- Maintain official records, documents, files, and ensure compliance with government regulations and systems

- Maintain a working knowledge of significant developments and trends in the field of health/health insurance.
- Undertake monitoring visits to the states and support the state government for the various issues in monitoring evaluation and fraud and abuse control under the scheme.
- Organize routine, periodical and surveillance visits on sample basis to entities participating in the scheme to ensure that all processes are running as per defined standards
- Undertake any other assignment / responsibility given by MoHFW / NHA.

ELIGIBILITY AND QUALIFICATIONS

Essential:

- In case of existing Government officer, an officer of the rank of Deputy Secretary or equivalent in the Government of India/ their respective cadres or equivalent rank in the State Government. In case of a non-Government person s/he shall be PhD or post graduate in statistics, management, economics, demography, health management, or an equivalent quantitative discipline from a recognized institute/university with a minimum of 12 years of post-qualification work experience of which at least 8 years is in a leadership position.
- Excellent communication, writing & presentation skills, analytical and interpersonal abilities, fluency in English and Hindi and/or any Indian Language
- Demonstrated ability to work in a multi-disciplinary team environment.
- Capacity to effectively co-ordinate and partner with different levels within Central and State Governments, academic and research institutions, civil society, International development Organizations & other stakeholders for the implementation of government public health programmes.

DESIRABLE:

- Proven track record to lead public health programs / health insurance schemes in the monitoring and evaluation of various schemes and assist National and / or State Governments with various forms of policy making, development of various guidelines for the implementation of Public Health Programmes.
- Demonstrated experience in planning and strategy development, demonstrated experience in operationalizing health programme at field level. Experience of working in strengthening state/district level health systems.

REPORTING:

General Manager / DGM will report to Deputy CEO through Executive Director (Monitoring and Evaluation) of NHA.

Location: New Delhi with requirement of extensive travel to states & districts. Travel could be up to 40% of time in a month.

Remuneration Range: As per Government rules or experience and knowledge of the candidate.

Contract Tenure: this position will be on a contractual basis for 3 years, subject to renewal on case to case basis